

Blissful Honeymoons & Destination Weddings Terms and Conditions:

NON-DISCRIMINATION POLICY: We are committed to creating a culture that reflects the diversity of our clients. With that goal in mind, we encourage our employees and our partners to understand, accept and celebrate differences among people. We welcome everyone and prohibit all discrimination on the basis of race, ethnicity, age, religion, physical ability, sexual orientation, gender identity and gender.

VACATION CONFIRMATION / PARTICIPANT AGREEMENT/ ACCOUNT INVOICE (Updated JULY 9, 2020): Thank you for choosing to partner with Blissful Honeymoons & Destination Weddings and/or Blissful Vacations (Hereby known as BHDW & BV). To ensure that you understand the conditions of your vacation and its components, please review the following policies and procedures completely. It is your responsibility to read these conditions prior to making a payment. Providing payment constitutes your complete understanding of all terms and conditions pertaining to your travel arrangements.

SERVICE AGREEMENT: By booking with BHDW & BV, you will receive personalized, concierge assistance before, during and after travel. Our travel coordination services include confirming your reservation details, processing payments with your booked travel supplier and confirming all travel arrangements prior to your departure. If you are booked as part of a group, our services also include coordination at the group level. Should you need assistance during travel, we will provide assistance or direct you to the appropriate on-site contact for additional help. Part of our personalized, concierge service includes one set of printed travel documents and/or electronic documents, sent to the lead passenger on each booking approximately two weeks before travel. It is the travelers responsibility to review the documents and communicate details to other members in their party. If you would prefer to have eDocs only, please let us know and we can send digital copies only.

FORCE MAJURE: The Company and its affiliates shall be excused from liability for the failure or delay in performance of any obligation under this Agreement by reason of any event beyond the Company's reasonable control including but not limited to Acts of God, fire, flood, explosion, earthquake, or other natural forces, war, civil unrest, accident, any strike or labor disturbance, epidemic, pandemic or any other event similar to those enumerated above. Such excuse from liability shall be effective only to the extent and duration of the event(s) causing the failure or delay in performance and provided that the Company has not caused such event(s) to occur and continues to use diligent, good faith efforts to avoid the effects of such event and to perform the obligation. Notice of a Company's failure or delay in performance due to force majeure must be given to the unaffected Party promptly thereafter but no later than seven (7) days after its occurrence which notice shall describe the force majeure event and the actions taken to minimize the impact thereof. All delivery dates under this Agreement that have been affected by force majeure shall be tolled for the duration of such force majeure.

EMAIL-OPT IN: By booking a trip with BHDW & BV, you consent to receiving emails from us. If you would like to be removed from our marketing emails, please use the link in that email to Unsubscribe or contact us for assistance.

RESERVATION NAMES AND CONTACT INFORMATION: For international travel, the name on your reservation must match your passport exactly (first, middle, last, Jr., Sr., etc.), no exceptions. We also must have your complete and accurate contact information to finalize your reservation. BHDW & BV is not responsible for disruptions in your travel plans or a declination in service due to travelers providing incorrect or delayed information.

PASSPORTS: Everyone, including children and infants, **MUST** have a **VALID** passport book to travel internationally (not Passport Card!). Failure to comply will result in denial of boarding, no refund, no exceptions. BHDW & BV is not responsible for passports in any way. Most international destinations require that your passport be valid for 6 months beyond your return date. **PASSPORT CARDS ARE NOT VALID FOR TRAVEL INTERNATIONALLY VIA AIR.** For information regarding passport applications or renewals, please visit the U.S. Department of State website (www.state.gov)

TRAVEL RESTRICTIONS AND DESTINATION REQUIREMENTS: It is the traveler's complete responsibility to check and verify any and all passport, visa, vaccination, or other entry requirements of your destination(s). Passengers with prior criminal convictions are responsible for ensuring that they are not restricted by the laws of the country to which they are traveling. For example: Passengers with DUI/DWI convictions may be prohibited from traveling to Canada. Passengers traveling without proper documentation or meeting destination requirements may be denied boarding or entry to an international destination and will not be entitled to a refund.

TRAVELING WITH CHILDREN: Children under 18 years of age not traveling with both parents or legal guardian(s) may need to present a notarized letter from the absent parent/guardian granting permission to travel outside the United States and provide emergency medical care if necessary. Please refer to our website for more information and sample letters. BHDW & BV is not responsible for lack of compliance to provide proper documentation to airport authorities. It is the responsibility of the traveler & the traveler's parents/guardians to provide proper documentation to airport authorities.

AIRLINE TICKETS: If BHDW & BV books your airline tickets, please note that your airfare is always name specific, 100% non-refundable and subject to individual airline penalties/fees (see insurance below). BHDW & BV does not recommend and does not book Basic Economy fares. Air prices do not include baggage fees, early boarding fees, seat assignment and/or upgraded fees. Travelers understand that they are responsible for their seat selection, including any fees for upgraded seat assignments.

AIRLINE POLICIES:: BHDW & BV is not responsible for the services and policies imposed by the airlines. Airline schedules and flights are subject to change without notice. It is the traveler's responsibility to know and understand their airlines current travel policies and regulations. Flight details including departure times are always subject to change by the airlines. It is the travelers' responsibility to check in for the flight 24 hours in advance and reconfirm all gates and times. It is also the travelers' responsibility to arrive at the airport on time; we recommend arriving no

later than two (2) hours prior to your scheduled flight departure time. We are required by law to tell you that federal law forbids the carriage of certain hazardous materials aboard the aircraft. If you do not understand these restrictions, contact your airline or go to http://www.faa.gov/about/initiatives/hazmat_safety.

ADA: Pursuant to the Americans with Disabilities Act (the ADA), BHDW & BV seeks to accommodate disabled travelers to the extent possible and consistent with your travel supplier's offering. Passengers are required to advise BHDW & BV of their accessibility requirements prior to booking in order for us to determine if reasonable accommodations are available. BHDW & BV will endeavor to accommodate special access needs, but does not guarantee that it will be able to do so in all cases.

TRAVEL INSURANCE: BHDW & BV encourages the purchase of Travel Protection Insurance. Travel Insurance can help minimize the monetary loss incurred due to unforeseen events such as: cancellation, missed connections, baggage loss, trip delay, and especially medical emergencies. Travelers who opt out of insurance coverage will be asked to sign a waiver indicating that they decline coverage. This waiver must be received by BHDW & BV before the reservation can be completed. If you do not purchase travel insurance, there are no refunds of any kind, including deposits. Travel insurance costs are generally non-refundable after purchase. BHDW & BV is not responsible for the services and policies imposed by Travel Insurance partners.

PAYMENTS: To make payments toward your trip balance, please use your trip portal or click this link: <https://blissfulhoneymoons.com/make-a-payment/>

CANCELLATION POLICIES: ALL DEPOSITS AND PAYMENTS ARE 100% NON-REFUNDABLE UNLESS OTHERWISE NOTED! Please consider Travel Insurance to protect your vacation investment. In the unfortunate incident that a traveler needs to cancel their reservation, cancellation requests must be received in writing and sent to your travel advisor via email. Upon receipt, we will review and reply with a confirmation of your cancellation. A cancellation confirmation will be provided to the traveler for any potential travel insurance claims.

CHANGES TO RESERVATIONS: Any changes made to your existing room reservation are subject to the current rates, promotions, and terms at the time of change. If the number of individuals occupying a room changes, the remaining travelers will be responsible for any additional costs incurred as a result of the change in the per-person occupancy rate. If a traveler makes changes to their reservation, an administrative processing fee of \$50 will be assessed in addition to travel supplier fees. This processing fee is to cover our time spent processing your reservation change. This fee is per change and will double to \$100 for changes made within 30 days of travel.

FINAL PAYMENT: The final payment must be received by the due date. Payments are made automatically on your due date. If you wish to change the form of payment you must communicate with your travel advisor to ensure payment is made before the due date. If

payment is not received by the due date, your reservation is subject to cancellation. BHDW & BV is not responsible for cancellations due to payments made after the due date.

LATE FEES: Final payments not received prior to the due date above will incur a \$50 late fee. Payments that are greater than 14 calendar dates late will be charged an additional, incremental \$50 late fee. All reservations are subject to cancellation and hotel penalties as described above if final payment is not received on the due date. Late fees are not covered by the travel insurance and are always non-refundable.

CANCELLATION FEE: If a trip is completely canceled, travelers will be charged a \$50 administrative processing fee per room booked. This is separate and incremental to any fees or penalties levied by the travel supplier and is to cover the time spent processing your booking and subsequent cancellation.

RESERVATION REINSTATEMENT FEE: If a traveler cancels a trip and wishes to have their reservations reinstated, a \$50 administrative processing fee will apply. This is in addition to any supplier fees.

DECLINED PAYMENTS: A \$15 fee will apply when a card is declined more than three times for a single payment. If you are using a debit card, please confirm that the proposed charge will be within your daily charge limit and transaction limit. Please contact your card issuer for more details.

ADDITIONAL TRAVEL DOCUMENTS: One set of printed travel documents will be sent to the lead passenger on each booking approximately two weeks before travel. It is the travelers responsibility to review the documents and communicate details to other members in their party. Additional document packages can be mailed for a \$15 charge per packet.

RETURNED DOCUMENTS CHARGE: It is the travelers' responsibility to inform us of address changes as documents will be mailed to the address on your booking. If documents are returned, we are happy to re-send documents for a \$15 charge. You may also opt for eDocs only.

CREDIT CARD CHARGES: Traveler understands that BHDW & BV has relationships with many travel supplier partners; charges on the client's credit card statement may appear as BHDW & BV or as the name of a preferred supplier partner. Client understands that he/she shall be liable for any and all charges placed on credit cards in the event such charges are declined or charged back for any reason including any unauthorized or fraudulent use of credit card. Agency shall not be responsible for any losses or damages associated with the fraudulent use of credit card and client shall hold Agency harmless from any and all losses, damages or claims of any kind arising from or connected to the fraudulent use of credit card.

CHARGEBACKS: Trip payments are a binding agreement where you give BHDW & BV approval to charge your card for the approved amount. As such, travelers waive any right to a chargeback in the case of trip delays, changes, or cancellations for any cause (exception fraud),

including a force majeure event, and you agree to refund policies and procedures as outlined in the terms and conditions of your trip. In the event that you attempt without our authorization to chargeback, reverse, or recollect a trip payment already made, we reserve the right to collect all additional costs, fees, and expenses associated with such chargeback, reversal, or recollection including, without limitation, attorney fees.

TRAVEL SAFETY: BHDW & BV has no special knowledge regarding the financial condition of the Suppliers, unsafe conditions, health hazards, weather hazards, or climate extremes at locations to which you may travel. For information concerning other possible dangers at destinations, BHDW & BV recommends contacting the Travel Warnings Section of the U.S. State Department at (202) 647-5225 or www.travel.state.gov. For medical information, BHDW & BV recommends contacting the Centers for Disease Control at (877) FYI-TRIP or www.cdc.gov/travel. You assume full and complete responsibility for checking and verifying any and all passport, visa, vaccination, or other entry requirements of your destination(s), and all conditions regarding health, safety, security, political stability, and labor or civil unrest at such destination(s). It is the traveler's responsibility to know, understand and follow the rules and regulations established by travel supplier partners including but not limited to airlines, transportation companies, hotels, resorts and tour operators. You hereby release BHDW & BV from all claims arising out of any problem covered in this paragraph.

DISCLAIMER OF LIABILITY: BHDW & BV is a travel agency acting as a mere agent for suppliers in selling travel-related services, or in accepting reservations or bookings for services that are not directly supplied by this travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc.). This agency, therefore, shall not be responsible for breach of contract of any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Unless the term "guaranteed" is specifically stated in writing on your tickets, invoice, or reservation itinerary, we do not guarantee any of such suppliers' rates, bookings, reservations, connections, scheduling, or handling of personal effects. BHDW & BV shall not be responsible for any weather conditions, tour availability, injuries, damages, or losses caused to any traveler in connection with acts of God, terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, epidemics, pandemics, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control. Traveler assumes complete and full responsibility for, and hereby releases the agent from any duty of, checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety or security conditions at such destinations, during the length of the proposed travel. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U.S. State Department. For medical information, consult the Centers for Disease Control and Prevention. By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risks, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above, and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members. No refund can be made to the customer for unused services,

unused transportation, unused sightseeing, unconsumed meals included in the package, (Breakfast, lunch, dinner, tea) or for voluntary modifications made by the traveler.

These terms and conditions are subject to change without notice.

HELPFUL INFORMATION FOR YOUR TRIP:

RESORT CHECK IN: The check in time at most resorts is 3:00pm (local time). If you arrive prior to 3:00pm your room may not be ready. The resort will store your luggage in a secure location on property so you may start enjoying your vacation without delay. Change into something more comfortable and enjoy a nice lunch, swim in the pool, walk along the beach, etc. until you are notified that your room accommodation is ready for check in

USING DEBIT CARDS DURING INTERNATIONAL TRAVEL: Your resort or hotel will require a credit card upon check in for any incidentals. We do NOT recommend the use of debit cards for hotel check ins as the hotel will place a "hold" on your debit card that may restrict the use of your funds. This hold can stay on your debit account as long as 10 days post travel. Please contact us with questions regarding the use of debit cards in foreign countries. A credit card is recommended for international travel.

RESORT DRESS CODE: Your resort likely has a dress code for some restaurants. Residents of most Caribbean and Latin American countries tend to dress more formally for evening meals. This may be reflected in your resort's dress code. It is the traveler's responsibility to confirm specific dress code details for their particular destination. Specifics for your resort or hotel can be found on the resort website. Please ask if you have questions!

SARGASSUM UPDATE: Some beach locations in Mexico and the Caribbean have recently experienced Sargassum seaweed. While Sargassum can be an inconvenience, this natural phenomenon is important to the oceanic ecosystem. Sargassum provides a food source and shelter to a variety of marine and plant species (shrimp, crab, birds, fish, turtles and whales). Three species of sea turtle, some endangered, rely on Sargassum mats as nurseries for their eggs. Sargassum also helps to provide a barrier for beach erosion and can be used as biofuel and landfill. In short, it can be annoying but it is also vital to the ocean landscape that we love. It is a seasonal occurrence and shouldn't ruin your vacation.

STRAWS: Many cruise lines and resorts are phasing out the use of straws to protect our environment. If a straw is a must-have for your frozen cocktail, pack a few straws in your luggage (bonus points if they are paper straws).

MEXICO TRAVELERS ONLY: The Mexican government has implemented an Environmental City Tax for tourists as follows: o Hotels within Riviera Maya- Environmental Tax of \$20 Mexican Pesos (approximately \$1.10 USD) per room, per night will be charged and can only be collected upon hotel check in. They cannot be paid in advance. Hotels within Cancun and Puerto Morelos- Environmental Sanitation Tax of \$30 Mexican Pesos (approximately \$1.60 USD) per room, per night will be charged and can only be collected upon hotel check in. They cannot be paid in advance.

HONEYMOON & ANNIVERSARY TRAVELERS: You **MUST** bring a copy of your marriage certificate to qualify for any complimentary honeymoon/anniversary package (photo copy is recommended). Failure to have such proof of marriage will result in the resort denying these complimentary privileges (if applicable). **PLEASE** notify your BHDW & BV Travel agent if you are celebrating a Honeymoon or Anniversary so that they can annotate this in your reservation. Typically resort will honor these packages up to 30 days before or after your honeymoon/anniversary date.

CELEBRATING A MILESTONE? Group discounts start with just 5 rooms. Celebrate your next birthday, family reunion, anniversary or other milestone in style with a group vacation. Please contact your BHDW & BV Travel Advisor for more info.